Driving digital growth with sustainable IT solutions

cllsystems
Future Within Reach

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SINCE 2008, CLL Systems has grown into one of Malaysia's leading IT solutions providers, specialising in end-to-end services across three core pillars: infrastructure, cloud and virtualisation; network and cybersecurity; and software application and development.

The company leverages this integrated expertise to help businesses modernise and remain competitive in the digital economy, supported by credentials such as the ISO 27001:2022 certification.

Beyond technology, CLL Systems is committed to sustainability and social responsibility, implementing eco-friendly operational practices and supporting underprivileged students through a community meal programme. This dual focus has reinforced its reputation as a trusted partner for both business growth and social good.

At the PIKOM Digital Excellence Awards 2025, CLL Systems received recognition in two categories - Digital Infrastructure (Intelligent Scalable Infrastructure) and Enterprise Digital Services (Cloud and Infrastructure Integration). Both awards were accepted by its director, Craig Chin.

Congratulations on winning the PIKOM Digital Excellence Awards. What does this recognition mean to CLL Systems beyond the accolade?

This award is a powerful validation of our vision and strategy. It is a testament to our team's relentless effort to deliver end-to-end solutions that help clients modernise, secure and scale their businesses. Ultimately, it reflects the trust our clients place in us, and fuels our motivation to continue shaping the future of digital infrastructure in Malaysia and beyond.

Could you share a specific success story that demonstrates the tangible value your solutions provide?

We go beyond smoother IT operations; we transform how our clients do business. A prime example is a financial services institution in Malaysia that needed to overhaul its ageing and fragmented systems. We re-architected their environment using a hyper-converged infrastructure platform, which unified their servers and storage. We also implemented advanced data protection and recovery services.

The results were immediate and measurable: application performance improved by 40 per cent, with zero downtime during migration and operations. The new infrastructure also enabled rapid recovery from disruptive incidents, ensuring business continuity. This project was not just a technology refresh, but a complex integration that delivered measurable improvements in cost, compliance, resilience and performance. This is the kind of value we strive to create for every client.

In a crowded market, what truly sets CLL Systems apart from its competitors?

Our core differentiator is that we are a home-grown Malaysian company with a global outlook. We have a vested interest in our clients' success and take the time to understand their challenges deeply. Our strength lies in our certified engineers and a dedicated team that stays at the forefront of the latest technologies.

We do not just handle one layer of IT; we integrate infrastructure, security and applications end-to-end, and take full accountability for the outcomes. We are local, certified and future-ready.

How do you view the current state of Malaysia's tech industry, and what opportunities lie ahead?

Malaysia is at an exciting inflection point. We have a strong foundation for digital adoption, driven by initiatives such as MyDigital and the 5G rollout. While there remains a talent gap in specialised areas like cybersecurity and AI, these also represent significant opportunities.

We help bridge the gap for organisations that have a vision but lack the resources to execute. By crafting practical, industry-specific AI solutions, we ensure our clients can translate emerging technologies into tangible business value.

With the rise of AI-driven automation, how is CLL Systems leveraging technologies to enhance efficiency and resilience for enterprises?

We see a future shaped by AI-driven operations and resilient multi-cloud strategies. Our role is to guide clients through this complexity, ensuring their architectures are both scalable and future-ready.

We work with clients to develop AI use cases that matter to their specific industries, ensuring these technologies drive practical outcomes. Our proactive 24/7 support is enhanced by AI-driven automation, which strengthens efficiency by reducing manual workloads and accelerating our response to risks. This approach ensures operational resilience and readiness for the future.

How do you integrate sustainability practices into your cloud and infrastructure solutions?

Sustainability is embedded in every project we undertake. Through practices such as virtualisation, optimised power usage and planned hardware refreshes, we help clients reduce energy consumption and e-waste. This translates into tangible benefits for our clients, including cost savings, greener operations and better alignment with their environmental, social and governance (ESG) goals.

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> **Craig Chin Kar Wai**
> Director, CLL Systems